

NYC Bed Bug Statistics Fiscal Year 2010 Update

311 Directory Assistance — FY 2008-2010

Inquiry	Agency	FY 2008	FY 2009	FY 2010	% increase / decrease FY09-FY10
Bed bug complaint - NYC schools	DOE	n/a	n/a	71	--
Bed bug complaint - day care	DOHMH	23	41	58	41.5%
Bed bug control for homeowners	DOHMH	n/a	5,894	4,215	-28.5%
Preventing & Getting Rid of Bed Bugs Safely brochure	DOHMH	n/a	n/a	2,408	--
Eliminating Bed Bugs - fact sheet	DOHMH	5,311	n/a	n/a	--
Bed bug seminars	HPD	296	n/a	n/a	--
Bed bug complaint - hotel or SRO	HPD	426	376	565	50.3%
Bed bug complaint - residence	HPD	12,941	17,650	24,332	37.9%
Bed bug complaint - domestic violence shelter	HRA	n/a	19	49	157.9%
Bed bug complaint - public housing - Bronx	NYCHA	239	402	603	50.0%
Bed bug complaint - public housing - Brooklyn	NYCHA	319	544	731	34.4%
Bed bug complaint - public housing - Manhattan	NYCHA	345	531	892	68.0%
Bed bug complaint - public housing - Queens	NYCHA	103	127	169	33.1%
Bed bug complaint - public housing - Staten Island	NYCHA	16	29	30	3.4%
TOTAL		20,019	25,613	34,123	33.2%

New York vs Bed Bugs

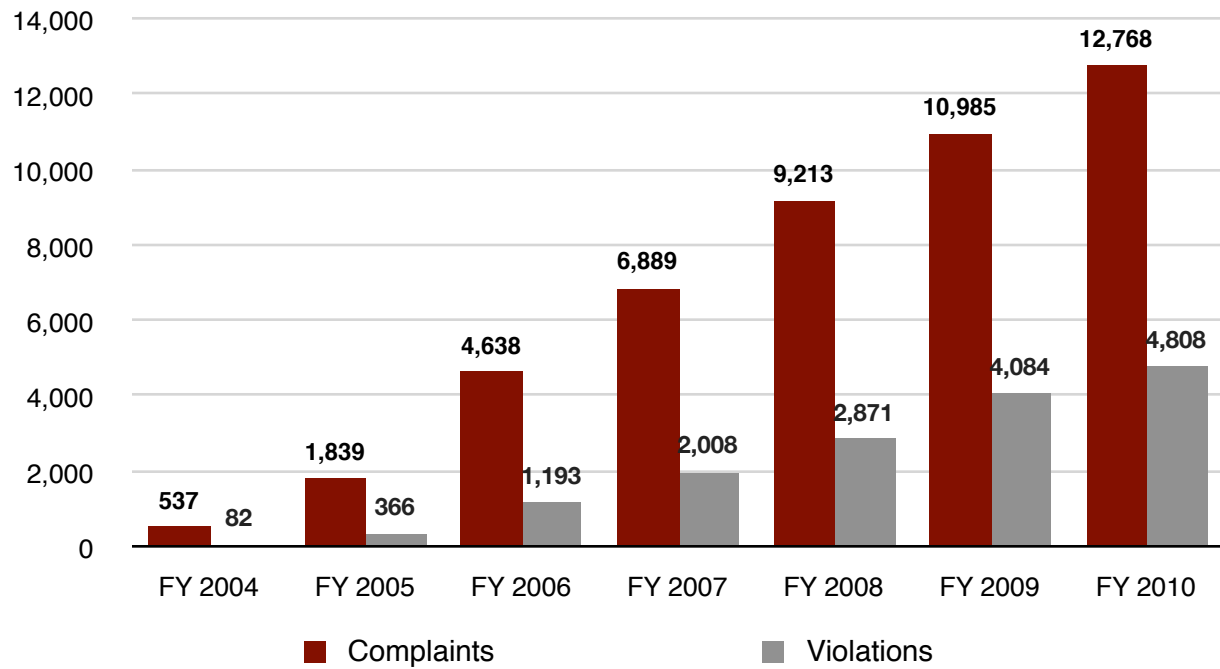
Fiscal Year: July 1 to June 30

DOE: Department of Education; DOHMH: Department of Health and Mental Hygiene; HPD: Department of Housing Preservation and Development; HRA: Human Resources Administration; NYCHA: New York City Housing Authority

Data source: NYC Department of Information Technology & Telecommunications (DOITT)

NOTE: Not all calls to 311 tagged as “bed bug complaint - residence” result in formal tenant complaints; not all tenant complaints result in HPD inspections; and not all inspections result in landlord violations. 311 is not the most used reporting channel for the Department of Education and the New York City Housing Authority, both of which maintain separate service lines (please see *Bed Bugs in New York City: A Citizen’s Guide to the Problem*, February 2009, for NYCHA stats obtained under FOIL). 311 accepts complaints of bed bugs in subways, but such calls are not yet represented in the above data. Finally, there has been no public education campaign directing New Yorkers to call 311 for bed bugs.

**Department of Housing Preservation and Development (HPD)
Bed Bug Complaints and Violations — FY 2004-2010**



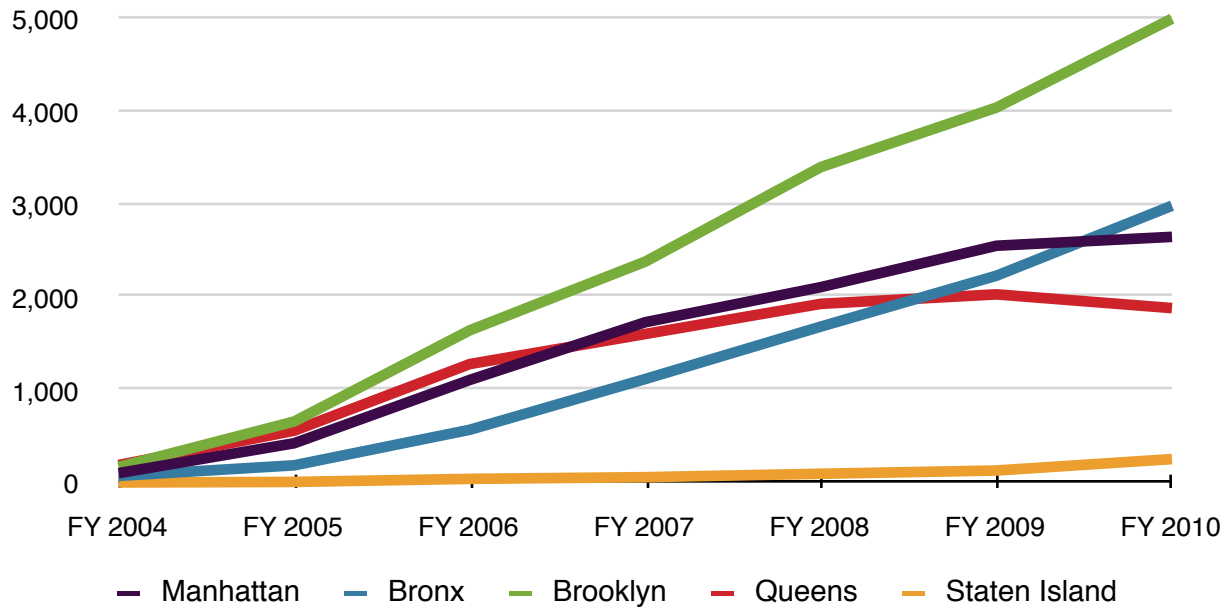
New York vs Bed Bugs

Fiscal year: July 1 to June 30

Data source: NYC Department of Housing Preservation and Development

Compared to previously reported data, FY04 has been revised up from 192 complaints to 537 complaints, and FY05 was revised down from 1,855 to 1,839.

HPD Bed Bug Complaints in the 5 Boroughs — FY 2004-2010



New York vs Bed Bugs

Fiscal Year: July 1 to June 30

Data source: NYC Department of Housing Preservation and Development

HPD Bed Bug Complaints in the 5 Boroughs of NYC— FY 2004-2010

Complaints	FY04	FY05	FY06	FY07	FY08	FY09	FY10	% increase / decrease FY09-FY10
Manhattan	103	425	1,107	1,729	2,107	2,553	2,649	3.8%
Bronx	73	187	570	1,117	1,682	2,230	2,984	33.8%
Brooklyn	169	659	1,642	2,382	3,401	4,042	5,000	23.7%
Queens	190	560	1,278	1,602	1,927	2,029	1,881	-7.3%
Staten Island	2	8	41	59	96	131	254	93.9%
TOTAL	537	1,839	4,638	6,889	9,213	10,985	12,768	16.2%

New York vs Bed Bugs

Fiscal Year: July 1 to June 30

Data source: NYC Department of Housing Preservation and Development

HPD Bed Bug Violations in the 5 Boroughs of NYC— FY 2004-2010

Violations	FY04	FY05	FY06	FY07	FY08	FY09	FY10	% increase / decrease FY09- FY10
Manhattan	17	85	218	437	626	717	846	18.0%
Bronx	5	34	169	347	546	897	1,104	23.1%
Brooklyn	13	125	401	692	1,073	1,729	2,147	24.2%
Queens	47	121	388	514	588	678	593	-12.5%
Staten Island	0	1	17	18	38	63	118	87.3%
TOTAL	82	366	1,193	2,008	2,871	4,084	4,808	17.7%

New York vs Bed Bugs

Fiscal Year: July 1 to June 30

Data source: NYC Department of Housing Preservation and Development

HPD Bed Bugs Complaints / Violations by Community District – FY 2004-2010

BORO	CD	FY 2004		FY 2005		FY 2006		FY 2007		FY 2008		FY 2009		FY 2010		% +/- FY09- FY10
		COMP	VIOL	COMP	VIOL	COMP	VIOL	COMP	VIOL	COMP	VIOL	COMP	VIOL	COMP	VIOL	
MN	0	0	0	0	0	0	0	0	0	2	0	3	0	1	1	-66.7%
MN	1	0	0	0	0	3	1	6	2	5	2	6	1	10	1	66.7%
MN	2	7	1	19	0	46	5	43	6	58	7	96	19	83	15	-13.5%
MN	3	5	2	13	2	37	2	114	21	90	19	115	27	167	32	45.2%
MN	4	15	3	67	11	108	14	162	31	156	29	197	45	199	52	1.0%
MN	5	4	2	8	2	17	3	32	3	65	8	48	3	64	12	33.3%
MN	6	3	0	5	0	21	3	44	5	55	7	78	16	67	11	-14.1%
MN	7	11	1	73	14	163	27	160	22	203	75	235	47	249	53	6.0%
MN	8	7	1	24	5	58	9	70	10	68	21	77	13	81	20	5.2%
MN	9	14	4	64	13	213	42	216	53	342	125	369	115	390	144	5.7%
MN	10	9	1	29	4	114	23	269	85	346	97	535	159	566	189	5.8%
MN	11	17	2	61	20	142	36	247	80	218	72	288	91	270	120	-6.3%
MN	12	11	0	62	14	185	53	366	119	499	164	506	181	502	196	-0.8%
BX	0	0	0	0	0	0	0	0	0	4	1	6	0	2	0	-66.7%
BX	1	5	0	30	7	89	26	112	41	150	63	222	74	210	84	-5.4%
BX	2	6	0	4	1	32	9	54	16	91	32	138	44	126	48	-8.7%
BX	3	4	0	6	0	26	6	56	11	92	39	164	54	189	77	15.2%
BX	4	11	2	28	5	79	28	200	64	312	103	369	183	479	173	29.8%
BX	5	10	1	23	0	99	31	163	62	244	85	316	152	529	198	67.4%
BX	6	3	1	10	4	44	10	80	25	123	38	171	55	249	104	45.6%
BX	7	17	0	31	9	69	25	220	78	259	76	289	134	453	169	56.7%
BX	8	3	0	11	3	22	6	39	10	50	11	108	27	121	40	12.0%
BX	9	6	0	27	3	55	18	83	22	138	47	188	81	218	91	16.0%
BX	10	0	0	4	1	7	0	6	0	46	5	57	18	83	22	45.6%
BX	11	6	1	9	1	31	6	67	9	82	23	101	40	175	52	73.3%
BX	12	2	0	4	0	17	4	37	9	91	23	101	35	150	46	48.5%
BK	0	0	0	3	2	4	1	2	3	14	4	24	6	25	7	4.2%
BK	1	11	1	37	1	88	36	148	35	240	70	235	70	253	82	7.7%
BK	2	2	0	4	1	33	8	53	12	65	13	62	24	72	24	16.1%
BK	3	11	0	31	6	81	12	124	20	234	69	278	120	412	167	48.2%
BK	4	47	4	200	52	387	98	476	172	561	221	472	230	532	237	12.7%
BK	5	6	0	20	2	39	7	110	32	183	36	267	122	355	143	33.0%
BK	6	10	0	12	3	18	0	25	7	49	18	40	12	76	23	90.0%
BK	7	12	2	68	8	110	42	157	40	248	71	234	104	247	110	5.6%
BK	8	9	0	22	4	50	13	85	18	185	50	197	82	253	106	28.4%
BK	9	6	0	9	1	71	6	79	25	157	34	230	93	293	136	27.4%
BK	10	8	1	45	2	185	29	195	48	143	41	211	81	172	70	-18.5%
BK	11	12	3	56	11	138	35	242	79	221	93	275	101	304	126	10.5%
BK	12	5	1	48	5	94	19	138	43	198	70	328	160	299	150	-8.8%
BK	13	5	0	19	2	52	11	120	31	146	42	142	65	178	65	25.4%
BK	14	5	0	50	16	147	41	210	64	387	136	468	227	685	322	46.4%
BK	15	2	1	10	2	49	18	91	26	136	33	135	60	164	68	21.5%
BK	16	5	0	6	1	31	10	58	17	70	16	129	41	192	75	48.8%
BK	17	5	0	18	6	46	12	43	12	120	39	257	111	395	197	53.7%
BK	18	8	0	1	0	19	3	26	8	44	17	58	20	93	39	60.3%
QN	0	0	0	0	0	6	2	1	0	13	2	12	2	5	0	-58.3%
QN	1	41	8	147	32	299	94	345	99	283	83	271	85	268	78	-1.1%
QN	2	35	3	68	23	149	43	240	80	243	72	218	88	197	77	-9.6%
QN	3	30	11	112	21	174	45	198	67	228	91	202	83	126	44	-37.6%
QN	4	25	6	88	15	123	49	128	39	186	57	182	49	159	47	-12.6%
QN	5	17	3	31	5	88	28	134	40	203	60	176	56	185	59	5.1%
QN	6	5	1	10	3	22	4	25	7	43	12	81	14	63	15	-22.2%
QN	7	16	2	28	6	116	34	150	59	214	53	163	62	126	32	-22.7%
QN	8	2	0	13	6	46	13	49	21	83	26	97	40	91	36	-6.2%
QN	9	4	2	12	1	69	22	80	31	124	41	174	32	142	40	-18.4%
QN	10	0	0	1	0	10	2	20	5	19	5	32	27	49	11	53.1%
QN	11	0	0	0	0	8	2	3	46	6	0	13	2	10	2	-23.1%
QN	12	12	9	39	7	95	33	158	0	142	50	227	76	252	87	11.0%
QN	13	0	0	0	0	31	8	18	4	26	9	48	19	44	14	-8.3%
QN	14	3	2	11	2	42	9	53	16	114	27	133	43	164	51	23.3%
SI	0	0	0	0	0	9	5	0	0	2	0	4	0	0	0	-100.0%
SI	1	1	0	7	0	28	11	36	16	74	31	94	55	220	105	134.0%
SI	2	1	0	0	0	2	1	10	2	18	6	27	6	23	10	-14.8%
SI	3	0	0	1	1	2	0	13	0	2	1	6	2	11	3	83.3%
TOTAL		537	82	1,839	366	4,638	1,193	6,889	2,008	9,213	2,871	10,985	4,084	12,768	4,808	16.2%

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For an interactive map of NYC community districts, please go to:
District Profiles - New York City Department of City Planning
<http://www.nyc.gov/html/dcp/html/lucds/cdstart.shtml>

